

## Horry Electric Cooperative, Inc.

[www.horryelectric.com](http://www.horryelectric.com)

**Main Office**  
P.O. Box 119  
Conway, SC 29528-0119  
369-2211



(to report power outages only)

369-2212

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**Co-op Connection Editor**

Penelope D. Hinson  
[penelope.hinson@horryelectric.com](mailto:penelope.hinson@horryelectric.com)

**Horry Electric Cooperative, Inc., is an equal opportunity provider and employer.**

**Horry Electric Cooperative, Inc. is a non-profit, member-owned organization providing information and energy-related services on a fair and equitable basis.**



A Touchstone Energy® Cooperative

# A great benefit for members

**THE CO-OP CONNECTIONS CARD** is a free program that saves Horry Electric members money on everyday expenses. One of the biggest benefits of the card is prescription drug savings. Through May, the "year to date" HEC member Rx savings totaled \$15,596.97. Actual prescription savings since we began offering the program in 2009 is \$853,948.73. As of the printing of this edition of *South*



*Carolina Living*, we expect total savings to reach \$869,545.70 total savings.

**More to it than that**

Your Co-op Connections Card gives you access to discounts from tens-of-thousands of retailers, because it taps into a national business community. There are also a lot of regional and local businesses participating in the program. The original purpose of the program was to help businesses on our nation's Main Streets, including the ones here in Horry County.

A complete listing of the deals available right here in Horry County is available in this edition of *South Carolina Living* on page 20A. We're always looking for new retailers to improve the program for members,

so if you or someone you know has a business and you'd like to be added to the list, just give us a call.

**Wait! There's more!**

The prescription discount benefit is one of the most popular features of the program. The savings at national, regional and local retailers is also great, but there are even more benefits to having and carrying the card.

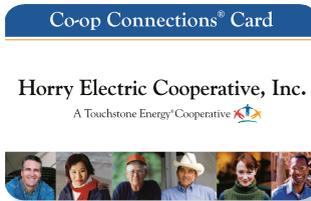
One of the newest benefits is ID Sanctuary, a cost-effective identity theft monitoring and resolution service. For \$5 a month for individual coverage or \$8 for a family, this service offers fraud and credit monitoring that scours billions of records and sources.

If something changes, subscribers receive an alert. If your identity is stolen, the service provides assistance with resolving the issue.

You can learn more about ID Sanctuary and the other benefits of the

Co-op Connections Card by visiting [horryelectric.com](http://horryelectric.com) or [connections.coop](http://connections.coop). Questions? Give us a call at (843) 369-2211.

**James P. "Pat" Howle**  
*Executive Vice President and CEO*



**Take the easy way when it's time to pay**

Bank Draft is the easiest, most convenient—and least expensive!—way to pay your HEC bill. You'll still get monthly statements showing kilowatt-hour use and the amount due, but you won't have to write and mail a check or bring it to the office. Instead, we'll draft your checking or savings account for the amount due on the date indicated on your bill.



Sign-up forms and additional details can be found on Page 20D in this edition of *South Carolina Living*. They are also available at HEC offices and at [HorryElectric.com/bill-payment-options](http://HorryElectric.com/bill-payment-options), where you'll also find information about My Energy Online, pay stations at local banks, and more.

## Youth Tour delegate will represent S.C. at national events

**JAAN NANDWANI**, one of Horry Electric's student delegates on June's Washington Youth Tour, earned the state's coveted Youth Leadership Council (YLC) position during the trip.

The daughter of Neeta and Kenny Nandwani of Myrtle Beach will serve as South Carolina electric co-ops' YLC representative with the National Rural

Electric Cooperative Association in the coming year. Nandwani and other YLCers from across America were to travel back to the nation's capital in July for a leadership workshop focused on the electric co-op industry. Each was to present a short speech about what inspired them during the Youth Tour. One will be chosen as national

spokesperson and will speak at NRECA's 2018 Annual Meeting in Nashville, which all YLCers will attend.

Nandwani, a senior at the Academy of Arts, Science and Technology, sees YLC as a path to growth: "The program will contribute to my journey to become a well-rounded young lady and future leader," she said.



**Jaan Nandwani gives the speech on the Youth Tour that won her the YLC slot.**

### Horry group takes the Hill

Horry Electric sponsored four local students on the educational Washington Youth Tour in June. Two more local students were sponsored by the state association of co-ops and a statewide association for electric co-op trustees. HEC also sent an employee as a chaperone. Shown at the U.S. Capitol are (front row, from left) Paige Neff, the trustees' delegate, HEC delegates Hailey Prince, Elizabeth Brown and Yasmine Pugh, chaperone Beth Rabon, and HEC delegate Jaan Nandwani with (in back) Hunter Teems, the state association's delegate. See more Youth Tour highlights on page 20C.



## \$100 incentive still available on local renewable energy

**FORTY-TWO MEMBERS** have taken advantage of a special offer on Horry Electric's Community Solar initiative: The co-op is waiving the \$100 upfront fee on the first block of Community Solar for the first 100 members who subscribe. Call the co-op or visit [HorryElectric.com](http://HorryElectric.com) for details on the incentive. On the home page, look under My Energy, then click on Community Solar.



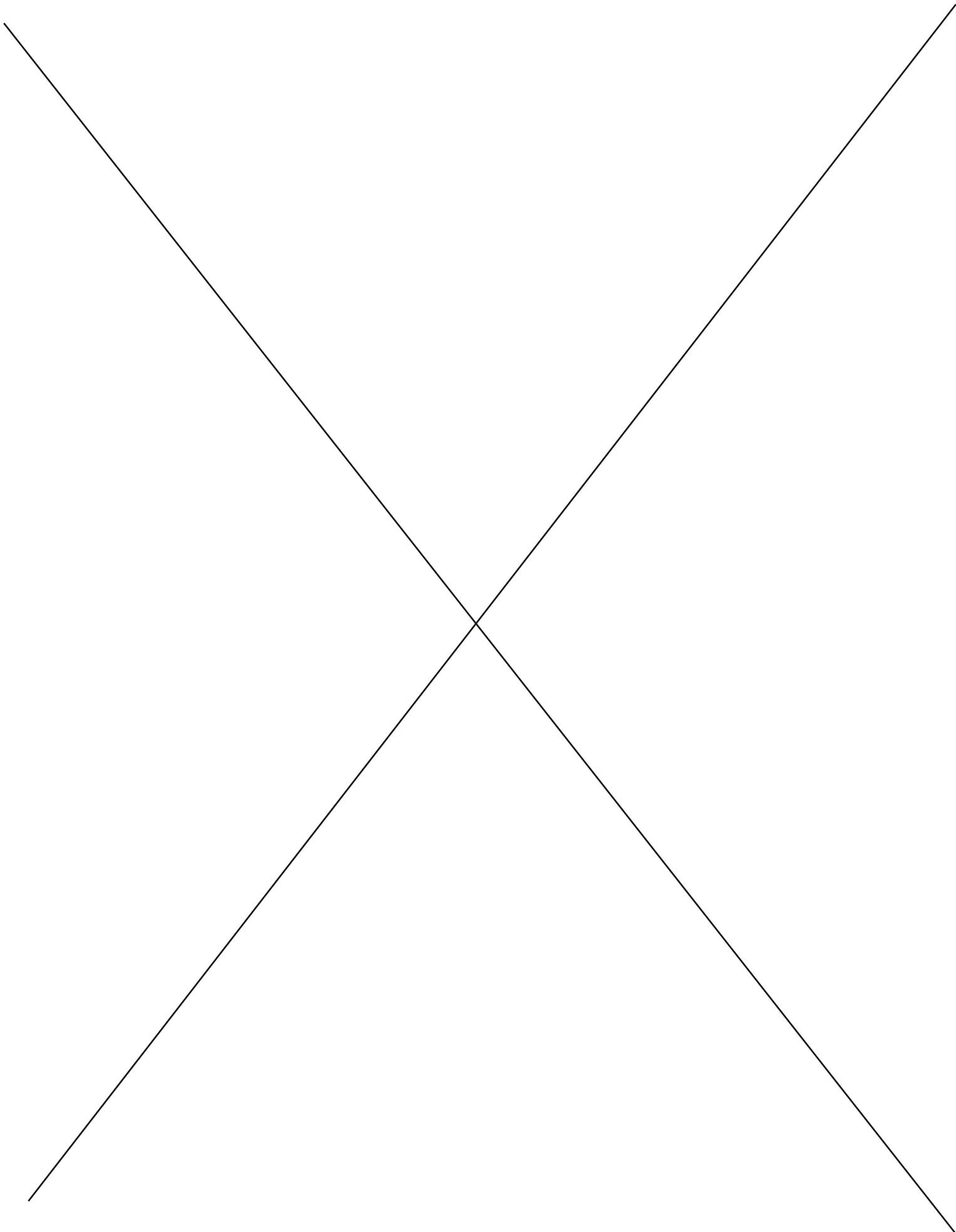
### Horry Extra

#### Exploring nuclear options

Co-ops are closely monitoring the situation as South Carolina Electric & Gas and Santee Cooper, owners of a nuclear power station in Jenkinsville, weigh their options after construction delays on two new reactors there. Rob Hochstetler, CEO of Horry's power supply aggregator Central Electric Power Cooperative, recently updated HEC members on how the situation could affect them. Turn to page 20B.



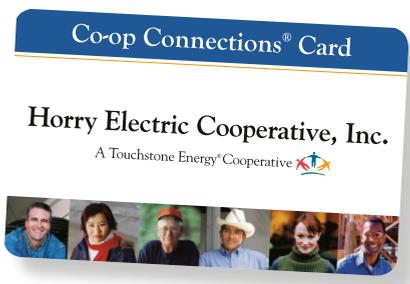
DANNY PECK



## Discounts from local businesses

**SUPPORT LOCAL** businesses *and* save money! Dozens of local businesses accept our Co-op Connections card and offer special discounts for Horry Electric members. We've listed just a small portion of them here—you'll find dozens more local discounts at [Connections.coop](http://Connections.coop). Misplaced your Co-op Connections card? No problem. At [Connections.coop](http://Connections.coop), click the Healthy Savings page and click on Print My Card. ☎

- ▶ **Anderson Oaks Assisted Living**  
\$500 off application fees; 997 Hwy. 90, Conway; (843) 347-9280
- ▶ **Angelo's Steak and Pasta**  
10-percent-off all regular-priced entrees; 2311 S. Kings Hwy., Myrtle Beach; (843) 626-2800
- ▶ **A Plus Pest Control** \$75 one-time service or 10-percent-off annual service agreement; 4335 Dick Pond Road, Suite 409, Myrtle Beach; (843) 602-4765
- ▶ **A Stitch Above the Rest** 10-percent-off all alterations or special made items; 321 Cloverbrook Circle, Conway; (843) 365-3407
- ▶ **Atlantic Heating & Cooling**  
15-percent-off service calls; 502 Main St., N. Myrtle Beach; (843) 249-8596
- ▶ **Bellacino's Pizza & Grinders**  
10-percent-off total order; 1600 Main St., Conway; (843) 488-9333
- ▶ **Bellissimo Italian Pizzeria**  
15-percent-off any menu item; 2608 Main St., Conway; (843) 488-4333
- ▶ **Blacks Tire & Auto Service**  
10-percent-off any service up to \$50; 1501 Third Ave., Conway; (843) 248-2835
- ▶ **Blanton Building Supplies**  
5-percent-off total purchase; 5001 Broad St., Loris; (843) 756-6201
- ▶ **Carolina Comfort Systems, Inc.**  
10-percent-off repairs; 3665 Hwy. 905, Conway; (843) 365-5711
- ▶ **Carrollwoods RV Park & Grapefull Sisters Vineyard;**  
10-percent-off camping fees; 95 Dots Drive, Tabor City; (910) 653-2944
- ▶ **Cheesesteak U** Buy any combo—get second for ½ off; 1315 Hwy. 501 Business, Conway; (843) 234-2666
- ▶ **Consign for Equine** 10-percent-off total purchase; 1111 Fourth Ave., Conway; (843) 438-8029
- ▶ **Conway Air Conditioning** \$25-off service calls with repairs; 300 Smith St., Conway; (843) 248-4111
- ▶ **Conway Auto Parts** 10 to 30-percent-off—Depending on the parts purchased; 1412 4th Ave., Conway; (843) 248-2225
- ▶ **Conway Feed & Garden** 10-percent-off all regular-priced clothing, boots and pet supplies; 2200 N. Main St., Conway; (843) 248-4344
- ▶ **Crady's Eclectic Cuisine on Main**  
Buy one lunch or dinner entree and receive the second for half-off; 322 Main St., Conway; (843) 248-3321
- ▶ **Curtains-n-Things** 10-percent-off all in-stock curtains; 1014 Third Ave., Conway; (843) 248-5665
- ▶ **Cypress Camping Resort** 10-percent-off nightly rate; 101 Cypress RV Way, Myrtle Beach; (843) 293-0300
- ▶ **Daisy Fair Flowers** 10-percent-off all local orders over \$50; 1400 Fourth Ave., Conway; (843) 248-7222
- ▶ **Enchanting Photography by Michelle Tyler** 10-percent-off photo packages; 1025 Carolina Road; Green Sea; (843) 222-0719
- ▶ **Ethan Allen** Complimentary design service with purchase; 575 Market Center, Myrtle Beach; (843) 916-8440
- ▶ **Four Star Plumbing & Air**  
10-percent-off any plumbing or air-conditioning services; 2385 Hwy. 544, Conway; (843) 236-7142
- ▶ **Griffy's Secret Pressure Washing**  
20-percent-off any service; 160 Pollen



- Loop Road, Murrells Inlet; (843) 446-4748
- ▶ **Inn D'Vine @ Grapefull Sisters Vineyard** Buy 2 nights and the 3rd night free; 95 Dots Drive, Tabor City; (910) 653-2944
- ▶ **Jordan's 501 Nursery and Florist**  
10-percent-off total purchase; 2452 Church St., Conway; (843) 365-2036
- ▶ **Lee Lewis Heating & Air Conditioning, LLC** 10-percent-off new home installations—up to \$500 per home; 3586 Hwy. 501 West, Conway; (843) 365-9950
- ▶ **Low Country Carpet Care**  
10-percent-off any cleaning service; 3150 Hickory Hill Circle, Conway; (843) 347-7070
- ▶ **Low Country Termite & Pest Control** \$10-off wood infest inspection and CL-100 report; 3000 Avant Lane, Conway; (843) 365-7004
- ▶ **Mermaids Parlor** 10-percent-off all services; 1717 4th Ave., Unit H2, Conway; (843) 488-1310
- ▶ **STC Computing** 15-percent-off all in-shop labor; 11740 Hwy. 17 Bypass South, Murrells Inlet; (843) 492-0782
- ▶ **Surf Monkey Flooring, Inc.**  
10-percent-off total cost of installation; Myrtle Beach; (843) 742-2447
- ▶ **Wolpert's Department Store**  
15-percent-off regular-priced clothing and shoes; 4111 Main St., Loris; (843) 756-5272 ☎

If you're a business owner, Co-op Connections can help your business connect with hundreds of thousands of potential customers! Participation is free. For details, contact [Toni.Gore@HorryElectric.com](mailto:Toni.Gore@HorryElectric.com).

# Co-ops look out for members as nuclear options mulled

**SOUTH CAROLINA'S** electric co-ops are closely monitoring the situation as they wait for the owners of the V.C. Summer nuclear units, under construction at Jenkinsville, to make decisions in the wake of the bankruptcy filing by Westinghouse Electric, which is building the power plants.

That was the message from Rob Hochstetler, president and CEO of Central Electric Power Cooperative, at a Member Service dinner June 29. Central is the power supply aggregator for Horry Electric and 19 other electric distribution co-ops around South Carolina. Hochstetler explained that the Summer plant is co-owned by for-profit South Carolina Electric & Gas and Santee Cooper, a state-owned utility. Through Central, the 20 consumer-owned co-ops constitute Santee Cooper's largest customer.

Hochstetler said S.C. co-op leaders are assessing which of several possible paths to support: finish the two units, finish one, finish none, or delay construction. He said they've advised the owners, "Tell us the price that you realistically think it's going to cost, and tell us how you think you're going to get there."

SCE&G and Santee Cooper had signed a \$13.8-billion contract with Westinghouse less than two months before Westinghouse filed for bankruptcy, Hochstetler said. While bankruptcy filing could result in the contract being voided, he said, "If the units get built for \$13.8 billion, the co-op family—the 20 co-ops—are responsible for about \$4 billion."



**Central Electric Power Cooperative CEO Rob Hochstetler speaks to Horry Electric members June 29.**

Hochstetler explained that the owners approved the construction at the Summer plants in the early 2000s, before the recession rocked the economy and electricity sales sagged, and before natural gas became more competitive as a fuel for electricity generation. Each of the Summer units, like two more under construction in Georgia, would be major, baseload facilities. "They're 1,100 megawatt apiece, which is about enough power, if we sent it just to residential consumers, for 1.3 million homes," Hochstetler said.

Meanwhile, co-ops have been

busy looking out for members in Washington, D.C. The Electric Cooperatives of South Carolina, Inc., the state association of co-ops, and the National Rural Electric Cooperative Association strongly advocated legislation that would help the V.C. Summer owners recover some costs associated with the project.

In late June, the House passed legislation sponsored by U.S. Rep. Tom Rice, R-S.C. District 7, and others to extend federal tax credits for nuclear plant construction. The legislation also would allow government-owned utilities and electric cooperatives to monetize the credits they have received. The Nuclear Production Tax Credit, which is set to expire on December 31, 2020, is one important consideration in decisions about the future of the V.C. Summer units.

After Hochstetler spoke, Horry CEO Pat Howle added, "All of us in the industry want to see these things completed, but there might be a point that we get to that it's just not feasible. We still feel like that this is a national security issue. If we're ever going to have nuclear power in the United States again, these two projects need to be completed." ☺



**Three state lawmakers attended the dinner with co-op members and officials. Here (from left) are Rep. Lucas Atkinson (Dist. 57), HEC CEO Pat Howle, Rep. Jeff Johnson (Dist. 58), Rep. Carl Anderson (Dist. 103) and Central CEO Rob Hochstetler.**

## 2017 YOUTH TOUR HIGHLIGHTS

**SIX STUDENTS** from Horry County were among 74 from across South Carolina on the 2017 Washington Youth Tour, June 10-15.

They took in historic sites and sights around the nation's capital, met their congressman, danced on a Potomac River cruise, and learned more about electric co-ops. Horry Electric Cooperative sponsored four students again this year, including: Conway High School seniors Elizabeth Brown, daughter of Mike and Terry Brown; Hailey Prince, daughter of Robert and Shannon Prince; Yasmine Pugh, daughter of Sheila Anderson; and

**The South Carolina Youth Tour delegation poses outside the White House. They also visited the Lincoln Memorial (below left).**

Academy of Arts, Science and Technology senior Jaan Nandwani, daughter of Neeta and Kenny Nandwani. (Read about Jaan on page 5.)

Each year, the state association of electric cooperatives, which coordinates the Youth Tour for HEC and 19 other South Carolina co-ops, sponsors the child of a co-op employee. This year, it was Conway High senior Hunter Teems, son of HEC employee Chris Teems and his wife, Vanessa. Another student is sponsored by the Trustees Association, made up of directors of the 20 co-ops around S.C. Their delegate was Conway High senior Paige Neff, granddaughter of Horry Electric Trustee Henry W. Boyd and his wife, Pearl, and daughter of Joe and Trenny Neff. ☺

**A noted history buff, U.S. Rep. Tom Rice gave Jaan Nandwani (center) and other 7th District students a special Capitol tour.**



## Powering Up

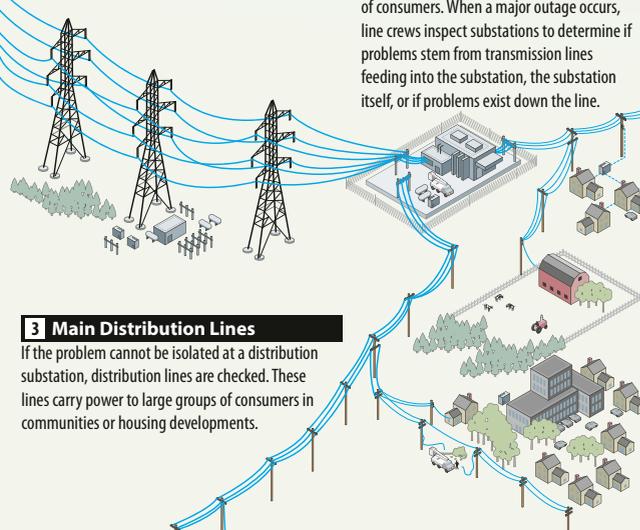
When electricity goes out, most of us expect power will be restored within a few hours. But when a major storm causes widespread damage, longer outages may result. Co-op line crews work long, hard hours to restore service safely to the greatest number of consumers in the shortest time possible. Here's what's going on if you find yourself in the dark.

### 1 High-Voltage Transmission Lines

Transmission towers and cables that supply power to transmission substations (and thousands of members) rarely fail. But when damaged, these facilities must be repaired before other parts of the system can operate.

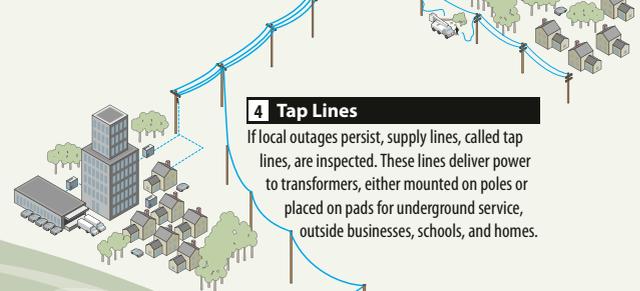
### 2 Distribution Substation

Each substation serves hundreds or thousands of consumers. When a major outage occurs, line crews inspect substations to determine if problems stem from transmission lines feeding into the substation, the substation itself, or if problems exist down the line.



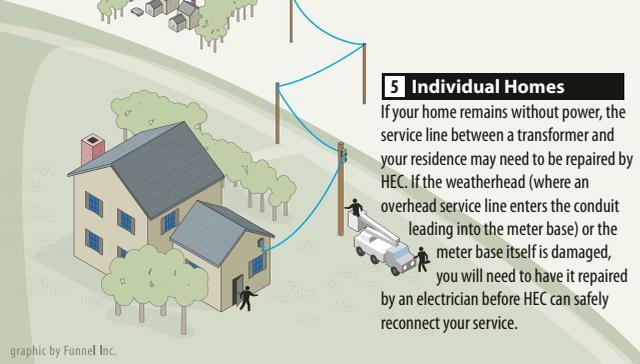
### 3 Main Distribution Lines

If the problem cannot be isolated at a distribution substation, distribution lines are checked. These lines carry power to large groups of consumers in communities or housing developments.



### 4 Tap Lines

If local outages persist, supply lines, called tap lines, are inspected. These lines deliver power to transformers, either mounted on poles or placed on pads for underground service, outside businesses, schools, and homes.



### 5 Individual Homes

If your home remains without power, the service line between a transformer and your residence may need to be repaired by HEC. If the weatherhead (where an overhead service line enters the conduit leading into the meter base) or the meter base itself is damaged, you will need to have it repaired by an electrician before HEC can safely reconnect your service.

## To report outages, simply dial (843) 369-2212

Horry Electric's outage-reporting system, PowerTouch, is tied to our mapping and member information systems. When you call (843) 369-2212, PowerTouch pinpoints the location of problems on our distribution system. Make sure the phone number you've provided is for a phone that is listed on the account for the service location for which you might be reporting an outage or other service issue. Please update your account information through MyEnergy Online or by calling us at (843) 369-2211.



**GET THE MESSAGE!**  
 Sign up today and help



We'll send you a message when we expect heavy electricity use. You can save energy—and help us all save money—if we reduce peak power use.

On “peak” days, we'll contact you via your choice:



**LET'S SAVE ENERGY—TOGETHER.**



Watch our video to learn more.

[EnergySmartSC.org](http://EnergySmartSC.org)

## Pay your electric bill on time, every time!

**THE BANK DRAFT PROGRAM** from Horry Electric Cooperative makes it easier to pay your bill on time and to keep track of drafts. When you sign up for this program, Horry Electric will automatically draft your checking or savings account for the amount of your monthly electric bill. You'll still receive monthly statements showing kilowatt-hour usage and the amount due, but you won't have to write a check.

The best part is that you won't ever have to worry about your payment getting to Horry Electric on time. Your account will not be drafted until the actual due date indicated on your bill. If that date falls on a bank holiday, it will be drafted the following business

day. As with writing a check, all you have to do is make sure there is adequate money in your account. Otherwise, it will be processed as a return check and additional charges will be applied.



Simplify your life! Just fill out and send us the form below. It may take a few days to process your request; so continue to pay your bill until 'Bank Draft' appears on it. After that, you'll never have to remember to write a check to Horry Electric to pay your electric bill again! ☺

**If you have any questions about Bank Draft, contact us at (843) 369-2211.**

You can mail or bring by your completed authorization form. You'll need to include a **VOIDED** check so we can obtain the correct bank account number and ABA/transit number. Please allow five working days for your authorization form to be processed. Authorization forms can also be found on the back of your monthly electric bill.



**BANK DRAFT AUTHORIZATION**

Date: \_\_\_\_\_ Bank: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/ZIP: \_\_\_\_\_

**CONSUMER'S CONTACT INFORMATION**

Contact Name: \_\_\_\_\_

Phone # \_\_\_\_\_ Best Time for a CSR to Contact You: \_\_\_\_\_ AM \_\_\_\_\_ PM \_\_\_\_\_

**Horry Electric Cooperative, Inc. :** I hereby authorize and direct you until further written notice to honor and charge to my bank account **DRAFTS** drawn on my  checking  savings account and payable to **Horry Electric Cooperative, Inc.** in the amount of the monthly statement rendered on the account(s) listed below.

**HORRY ELECTRIC MEMBER ACCOUNT NUMBER(S)**

1. \_\_\_\_\_ 2. \_\_\_\_\_

3. \_\_\_\_\_ 4. \_\_\_\_\_

HEC shall not be liable for returning any such drafts unpaid if the balance in my account is insufficient to pay the same upon presentation.

Signature: \_\_\_\_\_

Type or print full name: \_\_\_\_\_

## Would weekly payments suit you better?

**WITH ADVANCE PAY**, HEC members have the opportunity to pay for electricity when they want and in the amounts they want! No more fees and no more security deposit!

Participants won't get a monthly bill, but that's because they're paying for electric service in advance. Energy use is calculated daily and account history is available online and by phone, any time of the day or night.

Is it right for you? If it would be easier for you to make weekly or biweekly payments rather than one large payment each month, then you'll want to consider Advance Pay.

Members who choose prepaid electricity programs say it helps them lower electric consumption due to a greater awareness of use patterns.

Before making a final decision, carefully read the Terms and Conditions. Members initiating service will need to be prepared to pay a membership fee, application fee, any applicable construction fees and establish at least a \$50 credit balance on the account. Visit [HorryElectric.com](http://HorryElectric.com) for details. ☺

