

# *advance* Pay

A Pay-As-You-Go Plan

*Freedom from monthly  
payments.*

**Horry Electric Cooperative has many programs to help our members.**

**Call or visit us online for more information about:**

- Outdoor Security Lighting
- Green Power
- Convenient Payment Options
- Surge Guard®
- H2O Select®

*At Horry Electric Cooperative,  
we are looking out for you ...*

The Touchstone Energy® symbol is your assurance that we're a community-minded cooperative providing high standards of service to customers large and small.

## **Horry Electric Cooperative, Inc.**


A Touchstone Energy® Cooperative 

PO Box 119  
Conway SC 29528

CONWAY: 843-369-2211



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**Horry Electric Cooperative, Inc.**

A Touchstone Energy® Cooperative 



Horry Electric Cooperative has delivered reliable energy since 1940. As times and needs change, we offer innovative ways for you to take control of your electric bill.

### What is Advance Pay?

Advance Pay is a pay-as-you-go plan that allows you to pay when you want, in the amounts you want. Instead of receiving a paper bill each month, energy use is calculated daily. Advance Pay members never pay a late charge, disconnect fee, or reconnect fee.

### Is Advance Pay the right choice for me?

Would it be easier for you to make weekly or biweekly payments rather than one large payment each month? If so, Advance Pay may be for you.

Statistics indicate prepay electricity programs help lower electric consumption due to members' awareness of energy use patterns. Therefore, any member interested in monitoring and lowering his or her electricity use could potentially benefit from the Advance Pay program.

### What if my Advance Pay account runs low?

You will receive a low balance notice via the method you choose (e-mail, automated calling service, or text message). This will give you time to purchase more power before the meter stops. If you do not purchase more power, the meter will stop and the power will turn off. However, purchasing power is quick and easy, even on weekends and holidays. Once a payment is made, your power will reconnect almost immediately.

### When will I receive a low balance notice?

When you set up your Advance Pay account, you will choose the balance at which you will begin to receive low-balance notifications.



- **Eliminate deposits and monthly bills**
- **Customize a payment schedule**
- **Buy electricity at your convenience**
- **Monitor your consumption**

### I have a traditional account. Can I switch to Advance Pay?

Yes! You can switch to an Advance Pay account even if you already have service with Horry Electric Cooperative. Any existing security deposit will be credited to your current account balance. And if you decide that Advance Pay is not for you, we'll switch you back to a traditional account.

- Participation is limited to single-phase, residential service.

### How do I make payments?

**By Phone:** Conway: 843-369-2211

**Online:** [horryelectric.com](http://horryelectric.com)

**At Our Office:** Conway Office – 2774 Cultra Road  
Socastee Office – 5889 Hwy. 707  
Mon – Fri 8 A.M. – 5 P.M.

**Payment Stations:** NBSC – 3650 Main St. in Loris  
Conway National Bank –  
2605 Hwy. 501 E. in Aynor

You may make payments, check your account balance and monitor your energy use through **MyEnergy** at [horryelectric.com](http://horryelectric.com).



*For more information about Advance Pay and a complete list of payment options, visit **horryelectric.com***